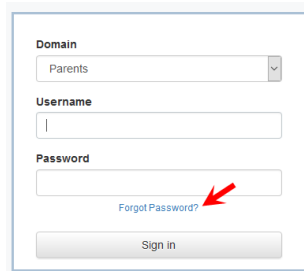


A Guide for Parents Returning to GradeBook:

What do I do if I forgot my password? If you have established an email address and marked it as Primary for your account; Enter your Username and then click the Forgot Password link.

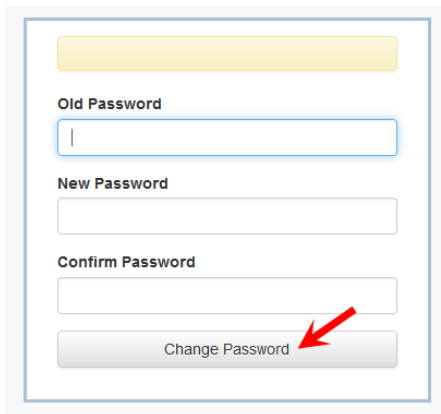
The following screen will be displayed.



A screenshot of a login form. At the top, there is a 'Domain' dropdown menu with 'Parents' selected. Below it is a 'Username' text input field. Underneath is a 'Password' text input field. A blue link labeled 'Forgot Password?' is positioned below the password field, with a red arrow pointing to it from the right. At the bottom of the form is a 'Sign In' button.

You will receive an email within 1-2 minutes from donotreply@wazzlesolutions.com with a link to reset your password. Click the link in the email.

Enter your New Password, Re-enter New Password, click Change Password.



A screenshot of a password reset form. It features a yellow header bar. Below it are three text input fields labeled 'Old Password', 'New Password', and 'Confirm Password'. At the bottom of the form is a 'Change Password' button, with a red arrow pointing to it from the right.

What do I do if I forgot my password and do not have an email address attached to my account?

Please email custserv@volusia.k12.fl.us or call Volusia County Schools Customer Support Services at 386-734-7190 Ext. 20000 to have your password reset.